

WARRANTY

14 DAY RETURN POLICY

If there are any questions regarding product functions or questioned irregularities you may check the user manual or go to our website to check www.hymini.com for trouble shooting. Within 14 days after receiving your HYmini, if there are unsatisfactory parts/segments of the product, or product or product color dissatisfaction, you may return the product on a request for a refund or an exchange. Please follow the directions under “COMPANY RETURN POLICY” in order to return or replace your product. When the new replacement unit has arrived make sure the Product returned from MINIWIZ S.E.D. Co., Ltd.

NOTE: Customers are responsible for the shipping/handling charges upon the return (replacement/refund) of HYmini product(s). Shipping/handling charges which occur after the replacement of the product(s) will be covered by MINIWIZ S.E.D. Co., Ltd.

ONE YEAR WARRANTY

Within a year after purchasing the HYmini, MINIWIZ S.E.D. Co., Ltd. warrants product malfunction. The initial 14 Day Return Policy is part of the One Year Warranty duration. This warranty does not cover cosmetic or damage due to acts of G-d, misuse, abuse, negligence, commercial use, modification of, or to any part of the product. This warranty does not cover damages due to improper operation or maintenance. Please follow the directions under “COMPANY RETURN POLICY” in order to return or replace your product. If the product should become defective within the warranty period, MINIWIZ will repair it or choose to replace it for a charge.

NOTE: Customers are responsible for the shipping/handling charges upon the return (replacement/refund) of HYmini product(s). Shipping/handling charges which occur after the replacement of the product(s) will be covered by MINIWIZ S.E.D. Co., Ltd.

COMPANY RETURN POLICY

To get a product replacement or refund, you must first obtain a Return Merchandise Authorization number (RMA no.) and a RMA form from our Online Customer Support at support@hymini.com. You must complete the RMA form with the RMA no. issued to you, and return your product at the specified return address. If you return a Product to MINIWIZ (1) without a complete RMA form and RMA no. from MINIWIZ, (2) without proper packaging [no creases, no tears, and no stains], (3) without all original

parts and accessories, or (4) without visible or functional manufacturing defects after full inspection of the product, MINIWIZ reserves the right to either refuse delivery of the replacement Product, or charge you with a restocking fee. After proper inspection of the returned good(s) has been completed and the HYmini support team has concluded that the product is in fact a factory defect, MINIWIZ S.E.D. Co., Ltd. will either give you a refund or a replacement of a new unit, plus the cost of the shipping/handling fees that the customer paid to return the good. The HYmini's purchased from all our contracted distributors/retailers are covered by our 'ONE YEAR WARRANTY'; however, the '14 DAY RETURN POLICY', is only covered by our online web store. Customers that did not purchase the HYmini's from our own online store should contact their supplier for the latest 'Return Policies'. For questions regarding our return policy, please contact us at support@hymini.com.



MINIWIZ Sustainable Energy Development Co., Ltd.

Add: 2F, Suite 2, No. 270, Sec. 5, Zhong Shiao E. Rd, Hsin Yi District,
Taipei 11060, Taiwan, R.O.C.

Tel: +886-2-8786-7675

Fax: +886-2-2345-7215

www.hymini.com / www.miniwiz.com

All rights reserved. 2008.10.9 updated.